



Ostravska 4, 21000 Split, Croatia

fax/tel: 021 /455 207

OIB: 46649642286

IBAN: HR4024070001100641746

SWIFT: OTPVHR2X

info@alfastan2.hr www.alfastan2.hr

NOTICE ON THE METHOD OF SUBMITTING A CONSUMER COMPLAINT

Pursuant to Article 10. of the Consumer Protection Act (Official Gazette 41/14), we inform consumers that complaints about the quality of our services can be expressed in writing at our office or delivered in writing to the office address:

ALFA STAN 2 D.O.O.

PODSTRANA , SVETI MARTIN 138,

OIB:46649642286,

Or to the e-mail address:

info@alfastan2.hr

We will respond to your complaint in writing no later than 15 days after receiving the complaint.

When making a complaint, please provide the following information about the consumer:

Name and surname and address or email for delivery of the response to the complaint.


„Alfa Stan 2“
Director: Andrea Bogdanović